

Cyber Enterprise Risk Management

CHUBB®



Who we target

We have an appetite for doing business with a broad range of customer segments from large multinationals to small business enterprises. We offer domestic and international solutions to a variety of industries and professions, including:

- Manufacturing Construction firms
- Professional services companies including law firms
- Healthcare
- Technology
- Utilities
- Retail
- Education
- Associations
- Public Entities
- Assest Managers/Financial Institutions
- Hospitality
- Wholesale and logistics
- Transportation

Please see our Cyber Appetite Guide for further information on target industries.

Limits we offer

- Flexible limits and capacities, depending on the insurance needs of the company
- Maximum aggregate capacity on a given risk is \$20m
- Up to US\$ 100m of capacity is available through Chubb's Global Cyber Facility

What we typically cover

- Business interruption loss due to a network security failure or attack, human errors, or programming errors.
- Data loss and restoration including decontamination and recovery.
- Incident response and investigation costs, supported by incident reporting hotline and local vendors.
- Delay, disruption, and acceleration costs from a business interruption event.



The benefit(s) payable under eligible certificate/policy/product is(are) protected by PIDM up to limits. Please refer to [PIDM's TIPS brochure](#) or contact [Chubb Insurance Malaysia Berhad](#) or PIDM (visit www.pidm.gov.my)

- Legal costs including exercising contractual indemnity.
- Crisis communications and reputational mitigation expenses.
- Liability arising from failure to maintain confidentiality of data.
- Liability arising from unauthorised use of your network.
- Network or data extortion/ blackmail (where insurable).
- Online media liability.
- Regulatory investigations and or enforcement proceedings expenses and fines/penalties (where insurable)

Why Chubb?

- A global cyber practice, combining global and local expertise.
- Worldwide 24/7 incident response in local language with local vendor capabilities.
- Global network with our own operations in 54 countries.
- Superior financial strength with AA rating by Standard & Poor's and A++ by A. M. Best.
- Exceptional claims service.

What we exclude

- Bodily injury or property damage
- Malicious intent of representatives
- Patent infringement
- Direct loss from internet outage
- Unauthorised or wrongful collection of personal data

Contact Us

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Value Added Services

- 24/7/365 day incident response hot line
- Specialist vendor panel with local, regional and global capabilities
- Self help web portal called the eRisk Hub
- Empowered local underwriters
- The Chubb claims commitment

Each risk is different and the information above is general in nature. Please read the full policy terms and conditions when assessing coverage provided.