

# Chubb Travel Smart: enabling safer, smarter business travel

Chubb Travel Smart<sup>SM</sup> provides powerful tools and useful insight so employees can travel with confidence.

## Before your trip

### 1 Download the Chubb Travel Smart App

Go to App Store/Google Play



### 2 Take the eLearning modules

Learn how to stay safe and secure while travelling for business. Modules available include:



Cyber Safety



Terrorism



High Risk Locations



Health & Wellbeing



### 3 Switch on the alerts function

Enable the alerts feature within the app and check your mobile phone settings.

## During your trip

### 1 Use the available tools

There are a number of useful tools available, including:

Currency converter  
Local emergency numbers  
Embassy contacts  
Safety advice



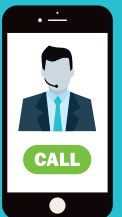
### 2 Receive alerts

Be the first to hear about any incidents or emergencies during your business trip.

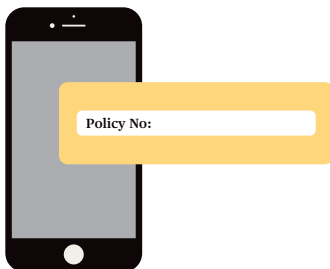


### 3 Call the assistance hotline

Help is just a phone call away. You can also access the claims and visa portal through your mobile phone.

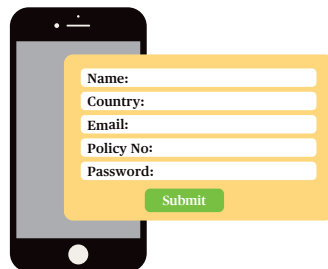


## 3 Steps to download Chubb Travel Smart:



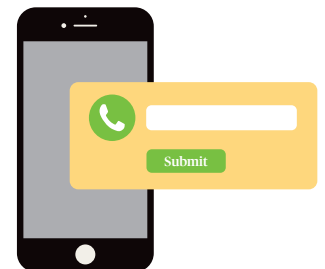
### Step 1:

If you do not see the Policy Number here, please obtain it from your HR/Risk Manager.



### Step 2:

Enter your details, password and policy number. Set your password to at least 10 characters, with at least one uppercase letter and one number.



### Step 3:

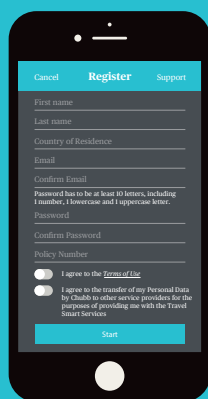
You will receive a verification email. Enter your mobile phone number and click 'submit'.

# Chubb Travel Smart eLearning launch guide



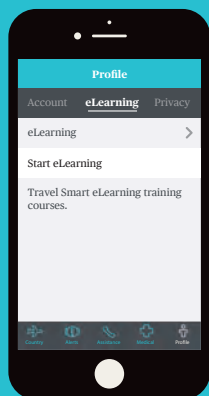
Our powerful business travel app is now even smarter with the introduction of integrated eLearning tool. Covering important topics from terrorism and staying healthy to cybercrime and high-risk locations, you can get to know the risks and the steps you should take to avoid them.

## How does it work?



- 1 Access Chubb Travel Smart either via app or desktop. If not yet registered, simply complete the online *registration form*.  
Or register within the app.

- 2 You are ready to start learning! For desktop users, click 'eLearning' at the top of the left menu. For app users, click 'Profile' in the bottom right menu, then click 'eLearning'.



- 3 All modules are available in four different languages, which can be selected from the starting page.
- 4 Select the module covering the subject you are interested in.

- 5 Watch the short introductory video before continuing through the module.

- 6 The status bar will inform you of your progress. You have the option to navigate forward and back.



- 7 Click the tick to finish the module and begin the short quiz.



- 8 If you are unsure of the answer, simply click the lightbulb icon for information relating to a specific question.



- 9
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The status bar will tell you how far you are progressing through the quiz.

- 10 Once you have successfully completed a module, you will receive a merit and a downloadable e-Document containing useful information so you are ready for your next trip! All completed modules are logged in your user account.

## Smarter solutions for risk and HR managers



If you are responsible for managing employee business travel, the new eLearning menu in Chubb Travel Smart delivers powerful features for you and your company:

- See all employee eLearning activity in one place
- Track employee progress and measure performance
- Use alerts and notifications to promote specific modules
- Incentivise and run competitions